Collibra Customer Success

Support for every step of your Data Intelligence journey

Data presents a major opportunity for businesses that are prepared to handle its volume and complexity, but that's easier said than done. That's why you chose Collibra—a platform that enables your organization to unlock the value of your data and achieve true Data Intelligence.

Choosing Collibra is more than selecting a technology vendor. Collibra is not only invested in your success, we're your partner on your journey towards Data Intelligence. We offer a comprehensive suite of resources and knowledgeable experts to support you, from initial onboarding and implementation through adoption and beyond. Our customers are at the center of everything that we do and our goal is to make you successful at every step.

> "Learning and development is part of our DNA, and we aim to equip all Data Citizens with the knowledge they need for success."
>
> **Felix Van de Maele**
> **Co-founder and CEO, Collibra**

Benefits

Accelerate time to value

Partner with a designated team of experts focused on understanding your goals and helping you achieve business outcomes faster

Fuel your growth

Benefit from a holistic adoption plan, and ongoing training, support, and best practices

Build on proven best practices

Utilize our proven implementation methodology, tailored to the needs of your organization and your business goals, ensuring you get up and running quickly
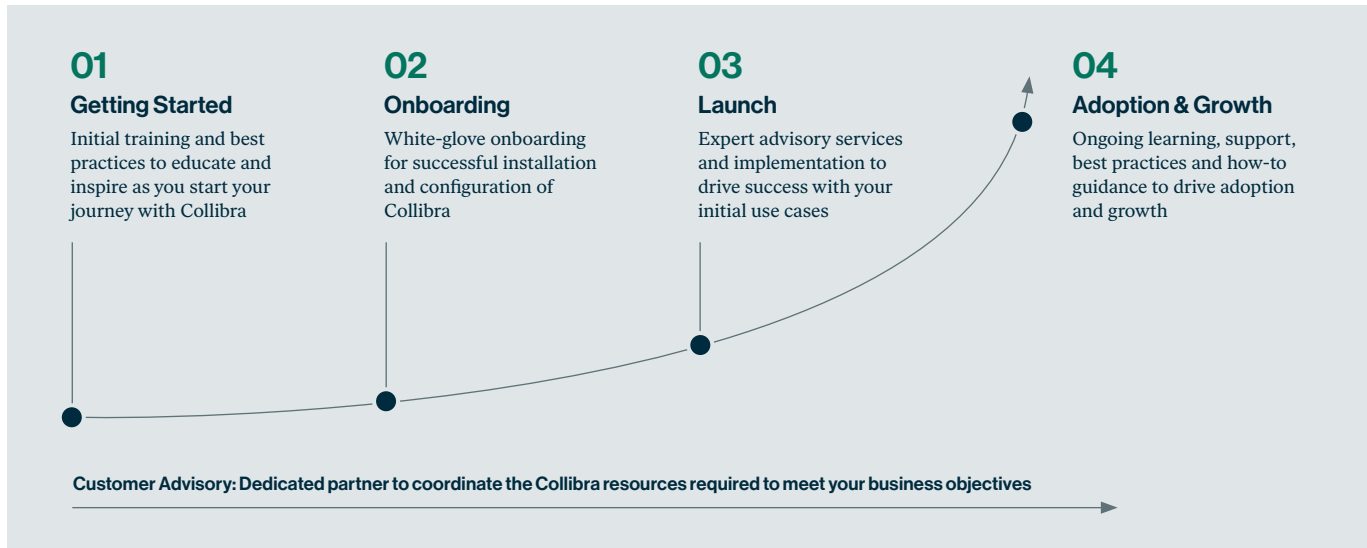
Connect with other Data Citizens

Join the online community and knowledge repository to exchange ideas, questions, and best practices with other Data Citizens

![Collibra logo]

Collibra Customer Success

A proven approach for implementation & ongoing success

01
Getting Started
Initial training and best practices to educate and inspire as you start your journey with Collibra

02
Onboarding
White-glove onboarding for successful installation and configuration of Collibra

03
Launch
Expert advisory services and implementation to drive success with your initial use cases

04
Adoption & Growth
Ongoing learning, support, best practices and how-to guidance to drive adoption and growth

Customer Advisory: Dedicated partner to coordinate the Collibra resources required to meet your business objectives

Resources and industry experts to drive success

Coaching Services

Collibra Coaching Services provides direct access to experts who offer how-to advice and guidance and help you get the most out of your investment.

Professional Services

Collibra Professional Services offers strategic guidance, technology implementation and thought leadership to help you get up and running quickly.

Support

We know there can be bumps along the way. We have skilled support professionals available to help resolve technical issues quickly and thoroughly.

Customer Advisory

Dedicated Customer Advisory professionals are responsible for your success - making sure Collibra provides the right technology and thought leadership to realize your vision and maximize the value of your investment.

Education

Access training and certification programs that educate and inspire Data Citizens to expand their knowledge of Collibra. Get started today with Collibra University, our free, self-paced online learning platform.

See how other Data Citizens are using Collibra to unlock the value of their data. Visit our customer stories page to learn more.