

Collibra Subprocessors

The Collibra cloud services may be provided by the following subprocessors, pursuant to the terms and conditions of your data processing addendum with Collibra:

Data Hosting and Infrastructure Subprocessors

| Name | Description | Data Hosting Location |
|---------------------------------|--|---|
| Amazon Web Services, Inc. (AWS) | Data hosting, infrastructure and storage | The United States, European Union, Canada, United Kingdom, Australia, or Singapore. |
| Google LLC (GCP) | Data hosting, infrastructure and storage | The United States, European Union, Canada, United Kingdom, Australia, or Singapore. |

Service Specific Subprocessors

| Name | Description | Data Hosting Location |
|--|---|--|
| Amazon Web Services, Inc. (AWS) | Log, trace and metrics processing for diagnostic, troubleshooting, auditing, reporting, usage analytics, detecting and alerting on application behavior and infrastructure | United States |
| Atlassian PTY, Ltd | Engineering support ticket processing | United States |
| Centercode, Inc. | Trial and beta testing | United States |
| Cloudflare, Inc. | Web infrastructure and security, Content Delivery Network (CDN) services, DDoS mitigation, and Domain Name System (DNS) resolution services | Local (Data centers located globally. Traffic will be automatically routed to the data center closest to user.) |
| Datadog, Inc. | Log processing for debugging, troubleshooting, auditing, reporting, and detecting and alerting on application behavior | United States |
| Elasticsearch B.V. | Log and application trace processing for debugging, troubleshooting, auditing, reporting, and detecting and alerting on application behavior | European Union |
| Elasticsearch Inc. | Search functionality | Mirrors customer's primary hosting region (only to the extent the region is also listed above in our Data Hosting and Infrastructure Subprocessor location list) |
| Functional Software, Inc. d/b/a Sentry | Application performance monitoring and alerting | United States |
| Google LLC | Log, trace and metrics processing for diagnostics, troubleshooting, auditing, reporting, usage analytics, detecting and alerting on application behavior and infrastructure | European Union |
| Google LLC (Vertex AI) | Supporting Collibra product and support offerings with machine learning capabilities | United States, Canada, European Union, United Kingdom, Singapore, or Australia |
| Github, Inc. | Environment operational management | United States |

| Name | Description | Data Hosting Location |
|----------------------------|---|----------------------------------|
| Mailgun Technologies, Inc. | Platform end user email notification services | United States and European Union |
| Pendo.io, Inc. | Platform usage analytics | United States |
| ServiceNow, Inc. | Support ticket processing | United States and Canada |
| Slack Technologies, LLC | Internal and customer communications in the context of supporting customers | United States |
| SupportLogic, Inc. | Assistance with support ticket management | United States |
| Workato, Inc. | Internal workflow automation for analysis and customer support efficiency | United States |
| Zendesk, Inc. | Customer support ticket processing | United States |

Auxiliary Support Services Subprocessors

| Name | Description | Location |
|---|---|--------------------------|
| Capgemini America, Inc. | Standard Support services (Does not apply to customers on Premium Support, Standard Support US Based, or Premium Support US Based) | European Union and India |
| CES Limited LLC | Engineering support services | India |
| Crowdstrike, Inc. | Security support services | United States |
| Wiz, Inc. | Security support services | United States |
| EPAM Systems, Inc. (f/k/a Ricston Ltd.) | Professional services and support provider | European Union and India |
| Moolya Software Testing Private Limited | Engineering support services | India |
| Tech Vedika Software Pvt Ltd | Engineering support services | India |

Collibra Group Subprocessors

| Name | Description | Location |
|---|---|---|
| Collibra NV affiliates and subsidiaries | Collibra customer support, professional services and sales engineering assistance | Locations are referenced here . Employees may also provide these services from India. |