

Collibra Subprocessors

The Collibra cloud services may be provided by the following subprocessors, pursuant to the terms and conditions of your data processing addendum with Collibra:

Data Hosting and Infrastructure Subprocessors

Name	Description	Data Hosting Location
Amazon Web Services, Inc. (AWS)	Data hosting, infrastructure and storage	The United States, European Union, Canada, United Kingdom, Australia, or Singapore.
Google LLC (GCP)	Data hosting, infrastructure and storage	The United States, European Union, Canada, United Kingdom, Australia, or Singapore.

Service Specific Subprocessors

Name	Description	Data Hosting Location
Amazon Web Services, Inc. (AWS)	Log, trace and metrics processing for diagnostic, troubleshooting, auditing, reporting, usage analytics, detecting and alerting on application behavior and infrastructure	United States
Atlassian PTY, Ltd	Engineering support ticket processing	United States
Centercode, Inc.	Trial and beta testing	United States
Cloudflare, Inc.	Web infrastructure and security, Content Delivery Network (CDN) services, DDoS mitigation, and Domain Name System (DNS) resolution services	Local (Data centers located globally. Traffic will be automatically routed to the data center closest to user.)
Datadog, Inc.	Log processing for debugging, troubleshooting, auditing, reporting, and detecting and alerting on application behavior	United States
DevRev Inc.	Customer support efficiency	United States
Elasticsearch B.V.	Log and application trace processing for debugging, troubleshooting, auditing, reporting, and detecting and alerting on application behavior	European Union
Elasticsearch Inc.	Search functionality	Mirrors customer's primary hosting region (only to the extent the region is also listed above in our Data Hosting and Infrastructure Subprocessor location list)
Functional Software, Inc. d/b/a Sentry	Application performance monitoring and alerting	United States
Google LLC	Log, trace and metrics processing for diagnostics, troubleshooting, auditing, reporting, usage analytics, detecting and alerting on application behavior and infrastructure	European Union
Google LLC (Vertex AI)	Supporting Collibra product and support offerings with machine learning capabilities	United States, Canada, European Union, United Kingdom, Singapore, or Australia
Github, Inc.	Environment operational management	United States

Name	Description	Data Hosting Location
Mailgun Technologies, Inc.	Platform end user email notification services	United States and European Union
Pendo.io, Inc.	Platform usage analytics	United States
ServiceNow, Inc.	Support ticket processing	United States and Canada
Slack Technologies, LLC	Internal and customer communications in the context of supporting customers	United States
SupportLogic, Inc.	Assistance with support ticket management	United States
Workato, Inc.	Internal workflow automation for analysis and customer support efficiency	United States
Zendesk, Inc.	Customer support ticket processing	United States

Auxiliary Support Services Subprocessors

Name	Description	Location
Capgemini America, Inc.	Standard Support services (Does not apply to customers on Premium Support, Standard Support US Based, or Premium Support US Based)	European Union and India
CES Limited LLC	Engineering support services	India
Crowdstrike, Inc.	Security support services	United States
Wiz, Inc.	Security support services	United States
EPAM Systems, Inc. (f/k/a Ricston Ltd.)	Professional services and support provider	European Union and India
Moolya Software Testing Private Limited	Engineering support services	India
Tech Vedika Software Pvt Ltd	Engineering support services	India

Collibra Group Subprocessors

Name	Description	Location
Collibra NV affiliates and subsidiaries	Collibra customer support, professional services and sales engineering assistance	Locations are referenced here . Employees may also provide these services from India.